

Consultation Agreement

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Dear Animal Guardian,

I want to thank you for consulting with me on the health of your beloved companion. Regardless of the diagnosis or prognosis, you and I will be working together to improve your pet's health and wellness using nutrition, homeopathy and other holistic modalities, exclusively. (Please visit my website for information on these methods.) As you are aware, these are not considered "conventional". However, it is my experience over the past 20 years that these methods are safer and far more effective than those that are commonly utilized. For those situations where I believe another approach is better suited, I will inform you of that option. Although as in all health care systems there are no guarantees of success, I will do my best to assist you and your pet. If at any time you decide to change your approach, you are free to seek assistance from any health care practitioner you choose. If at any time I feel another practitioner is better suited to help your pet, I will refer you to him/her.

In case of emergency, call the above phone number and leave a message. If I am available, I will call you back promptly. If you do not receive a return call within an appropriate period of time, I am either on a house call or otherwise unavailable and you should seek assistance from a local emergency facility. I do my best to be available as much as possible. I am never available from Friday evenings until Saturday night but I do check my messages often on Sundays, evenings and most legal holidays.

Fee Schedule (for the year 2010)

As the service I offer is very individualized to the animal involved, it takes much more time than non-holistic methods. Consequently, the only reasonable way to charge for this service is based on the time spent. Phone consults, emails, faxes, etc. are \$150/hour. House calls are \$180/hour within a range of 30 miles of the 33433 zip code as per Mapquest. House calls beyond the 30 mile radius incur a surcharge of \$1/mile over 30 miles. Maximum range of house calls is 50 miles (maximum \$20 surcharge). Of course, remedies and supplements are not included in the consultation fee. If you would like to pay with a credit card, you must do so online via PayPal to my email address. Phone consults require a deposit of \$150 (PayPal, check, Money order). Due to increasing processing fees, bank fees, etc., **there is a 10% discount off time charges for payment via cash.** House call clients pay at the conclusion of the consultation. Remedies, supplements, etc. will not be shipped until payment is received. I would like to have a billing policy; unfortunately, there have been too many non-payments in the past.

Before calling to arrange your consultation, please sign and return a copy of this agreement. You may mail, fax or email it to me. Thank you and I look forward to working with you.

I, the undersigned, understand the service provided by Russell Swift, DVM, a holistic veterinarian licensed in the State of Florida. I attest that this is what I want for my pet and that no other services will be provided. I agree to the above stated Fee Schedule and payment policy. I am free to seek other professional assistance at any time.

Name: (please print) _____ Date: _____

Signature: _____ Phone: _____

Address: _____ email: _____